



SEA-R.O., Inc. Watermakers Field Service, Consultation, and design

Rates

1. SCOPE OF SERVICE

Sea-R.O., Inc. field service technicians are available for inspection, trouble shooting and supervision of your personnel in the start-up, operation and maintenance of Sea-R.O. or any other brand desalination equipment.

Once the equipment is inspected a meeting with appropriate personnel is recommended to discuss the technician's findings. Upon the technician's return a report will be written and then sent to your company.

If the service provided is for start-up, the technician will determine that the equipment is installed according to Sea-R.O. specifications. The technician will check the internal and external integrity of the vessel(s). The technician will advise your operator of the need to make any necessary system adjustments to improve the equipment's performance.

2. SERVICE RATE: (as of January 1, 2002)

The Field Service Technician's charge is \$920.00 for a regular 8-hour workday. This charge is for all days including Saturday and Sunday from the technician's time of departure until his return to our offices.

All living travel and service-related expenses incurred from the time the technician leaves trip origin until his/her return are additional and charged at cost.

All invoices will reflect the current service rate during the time of actual service. Specialized service is quoted upon request. A confirming purchase order or method of payment must be in the possession of Sea-R.O. before departure of the technician.

3. WORKING HOURS AND OVERTIME:

A regular workday consists of 8 hours, Sunday through Saturday. Charges shown are U.S. Dollars.

Regular Time - \$115.00 per hour: Hours worked on the job site, during any hour regular workday. All travel hours are charged at the regular time rate.

Time and One-Half – \$172.50 per hour: Hours worked on the job site beyond 8 hours on any regular workday up to 16 hours.

Double Time - \$230.00 per hour: Hours worked on the job site beyond 16 hours on any regular workday.

In the event of delays, Sea-R.O. will reserve the right to either charge for the period of delay at the regular time rate, or reassign the technician to another location.

We request customer cooperation in seeing that 60 hours is the maximum our technician works in any one week. If the work scheduled will be greater than 60 hours per week, please make prior arrangements so an additional technician(s) can be assigned.

4. BILLING:

Service charges are billed on completion of work. Payment is due at that time unless prior arrangements are made.

5. EXPENSES:

Invoiced expenses include all: air, rail, taxi, rental car, personal car (at \$0.34 per mile), lodging, meals, laundry, phone calls and consumables required to perform the requested services.

Air travel is booked in coach class when available to meet the customer's desired service date.

If the service trip is canceled due to causes beyond Sea-R.O.'s control, all expenses incurred are chargeable if the technician must return to his/her office before arriving at the site.

All receipts greater than \$25.00 will be sent along with the invoice to document expenses incurred during the service trip.

6. LIMITATION OF LIABILITY:

Sea-R.O. shall not be liable for contingent or consequential damages of expenses including injury to employees or others in connection with service performed on Purchases' premises. Our liability in any event shall not exceed the value of service invoice excluding expenses.